

UNITED WATER NEW ROCHELLE

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IMPORTANT NOTICE

EMERGENCY WATER MAIN REPAIR

Monday March 23, 2015
8:00 am- 4:00 pm

Emergency repairs need to be performed on the 16” water main that feeds into your property. This will unfortunately cause periods of discolored water that is unavoidable.

We will be continually monitoring the water and flushing as often as necessary to minimize the impact.

We recommend the following:

1. If you have a water filter, bypass the filter during the period specified and reactivate the filter once water service returns and any temporary discoloration/sediment clears

Once water service is restored, you may experience one or more of the following conditions:

1. Temporary Discoloration – If you have a water filter, continue to bypass the filter until the temporary discoloration clears. To correct the condition, run **COLD WATER ONLY** from the faucet at the lowest point in the house for approximately 5 minutes. If water is still discolored, wait 30 minutes and try again. If discoloration persists, please contact United Water at 914-632-6900
2. Air in Pipes – When you turn on any of your faucets, accumulated air may cause a loud “hissing” sound as the air is released. After a few seconds the sound should stop
3. Milky Water – Once service has been restored, you may notice a milky quality to the water. This is excess air in the water and is normal. It should clear up quickly.

In case of inclement weather, work will be performed the next business day with no further notification