



SUEZ WATER NEW YORK  
Christopher J. Graziano  
Vice President & General Manager  
360 West Nyack Road  
West Nyack, New York 10994  
TEL 845-620-3352  
Email [chris.graziano@suez-na.com](mailto:chris.graziano@suez-na.com)

RE: Water Supply Emergency for Customers of Rye, Rye Brook, and Port Chester

Gentlemen –

I am writing to advise you of the critical level of the water supply reservoirs for Aquarion Water of Connecticut (AW-CT) that necessitates SUEZ to declare a water supply emergency for the region supplied by these reservoirs at this time.

I respectfully urge each of your municipalities to immediately act pursuant to your municipal drought ordinances to ban outside watering until the water reservoirs of AW-CT return to safe levels. As you know, SUEZ is the current owner of the franchise rights previously owned by New York-American Water Company.

The water supply demands on the SUEZ system are still high due to the extended hot and dry weather. SUEZ Westchester historically receives 60% of its supply from AW-CT reservoirs, and 40% of its supply via interconnections with Westchester Joint Water Works, which is on the NYC Aqueduct System. SUEZ was contacted on Friday September 16, 2016, by AWC-CT, and was told that its reservoirs were extremely low and in a critical state. The below paragraph provided by AW-CT details the current state of its system:

*“Our Greenwich reservoir system has been dropping most of the summer. In the last 6 months our reservoirs have received six inches less rainfall than normal and our Greenwich reservoirs are currently at 33.3% of their capacity. At this time of year our Greenwich reservoirs are normally at 70% of capacity. In addition, our Putnam Reservoir is the primary source of supply for Greenwich and the Westchester County towns that receive our water and it is at 25.3% of its capacity and has been dropping at a rate of 6% per week. If we can get a reduction in daily demands of 33% we can stop the Putnam reservoir from dropping further. We imposed an outdoor water ban on our customers in Greenwich on Friday and demands have dropped 32% from Thursday to Sunday. They were 9.4 MGD most of last week and were 6.4 MGD yesterday. We need a similar drop in demand from the Suez system. ” “Based on last week’s demands they could be without*



*water within 4 weeks. Between your customers and ours there are 100,000 residents that could be impacted.”*

The National Weather Service has declared a Severe Drought for most of southern Connecticut, including AWC-CT’s service territory. Moreover, the 6 -10 day outlook issued by the Climate Prediction Center for the period September 20 - 24 shows temperatures above normal and precipitation below normal.

The current high system demands, combined with the an unfavorable 6 – 10 weather forecast and AW-CT’s low reservoir levels, pose a significant threat to SUEZ Westchester’s near term ability to meet the potable water and fire flow requirements of the portion of its Westchester system that relies upon AW-CT.

AW-CT has enacted an outdoor usage ban for its customers as of Friday, September 16, 2016, and urges the SUEZ Westchester communities that rely upon its water to enact outdoor water bans as well. SUEZ Westchester lacks the legal authority to enact its own water use restriction, so we respectfully look to you and your communities to immediately take this necessary action.

A Reverse 911 call will be going out to SUEZ Westchester customers September 23, 2016, urging them to conserve water and immediately cease all outdoor water use.

And, as always, I am available at all time if you require my personal assistance with this matter.

Thank you for your consideration.

Regards,

A handwritten signature in blue ink, appearing to read "Chris Graziano".

Chris Graziano  
Vice President & General Manager