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PRESS RELEASE

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United Water New Rochelle is currently upgrading water meters and meter reading equipment located in customers' homes. Notifications are being mailed to customers requesting that they schedule appointments to have the work done. The job typically takes about 15 minutes and there is no cost to customers.

National Metering Services, a highly qualified firm, is conducting the work on United Water's behalf," said Lynda DiMenna, manager of United Water New Rochelle. "Customers who receive a notification should contact National Metering Services directly to schedule a convenient appointment."

DiMenna noted that the National Metering Services technicians will be in uniform and I.D. will be displayed at all times.

Here are some important facts about the meter upgrades:

- The technician needs to access meters located inside the premises.
- An adult should be present for the appointment.
- The area around the meter must be clear so the technician can work efficiently.
- Prior to the technician's arrival, customers should check the shut off valve on the meter to be sure it is in good working order. The meter cannot be changed if the valve does not operate properly.
- The new meter reading device will enable the company to read the meter without entering the home and will reduce the likelihood of estimated bills.

Customers who have further questions can call United Water's customer service center at 1-877-266-9101.